

DON'T BE FOOLED!

RESIDENTIAL CHECKLIST: WHAT TO ASK YOUR ROOFING CONTRACTOR!

1. **Let me see a copy of your current license.**
2. **Let me see a copy of your workers compensation and liability insurance.** Make sure you check the dates. Make sure it is a policy and not an exemption! Un-insured workers on your property become your liability!
3. **Do you use sub-contractors?** If the answer is yes, make sure you get a copy of the subcontractors' licenses and insurance. Any subcontractor doing roofing work in Florida must have a valid State Roofing License.
4. **How long have you been in business?**
5. **Do you have any complaints against you with the Licensing board, PCCLB, or the BBB?**
6. **Do your homework! Call the PCCLB @ 727-582-3100. Go online and check the BBB website for complaints.**

Questions to ask about warranties

1. Do you offer manufacturer backed warranties?
2. Does the manufacturer cover workmanship defects?
3. If a leak develops in my new roof after 6 years who do I call?
4. If the leak is determined to be a workmanship defect does the manufacturer cover the cost of labor to fix?
5. Does manufacturer cover the cost of other materials besides their shingles to fix a leak?
6. Does the manufacturer perform an inspection?
7. Does the manufacturer say they cover workmanship and then stipulate (in small print) only if work is performed according to specifications? If so, who are they trying to fool?

ACOMA ROOFING GOLDEN PLEDGE WARRANTY ANSWERS

1. No, we do not use subcontractors
2. Yes, we cover every employee that steps foot on your property with workers compensation and liability insurance.
3. We have been in business since 1952.
4. We have **zero** complaints with PCCLB and BBB.
5. Yes, we offer a manufacturer's back warranty for 25 years **non** pro-rated.
6. Yes, it covers workmanship defects. (Which 99.99% of leaks are attributed to)
7. If a leak develops you call Acoma Roofing. You may also call our manufacturer. This number will be provided for you on your warranty information sheet upon completion of your new roof.
8. Yes, our manufacturer covers the cost of labor and all materials associated with fixing any problems that may arise for 25 years excluding dump fees.
9. Yes, our manufacturer performs a 40 point roof inspection upon completion of your new roof. They then sign off on the workmanship and assume all liability. There is no "small print", there are no loopholes.
10. Our manufacturer is backed by "Good House Keeping".